

# Cancellation Policy

## The Woods ATV Adventures

The Woods ATV Adventures LLC reserves the right to Cancel all activities due to inclement weather, natural disaster, or any other extenuating circumstances out of The Woods ATVs control that creates additional hazards in the Woods. This is determined at the discretion of The Woods ATV Staff. Saturated Trails, High winds and slick trail surface are the primary reason for cancelation. Cancelation may be decided last minute with little to no notice of your scheduled Tour time, this decision will be made based on the safety conditions “Mother Nature” provides for us at time of departure. The following conditions would warrant the decision to temporarily seize activities.

- HIGH WINDS: sustained and/or gusts of high wind can trigger limbs and trees to fall, this condition is the most hazardous of all due to lack of warning of the potential victims below.
- ICY CONDITIONS: iced over trails creates an out-of-control situation on the steep slopes, unlike the high winds this condition will provide much thrill prior to impact.
- SEVERE THUNDERSTORMS AND LIGHTNING: staying inside under these conditions just seems right.
- HIGH WATER IN CREEKS: this adventure has several creek crossings, if water levels are high, it is not safe to cross.
- DOWN TREES: these conditions can block trails making them impassable until the problem is resolved.
- OTHER UNSAFE CONDITIONS: as determined by The Woods ATV Adventures and RicShir Forest

If your scheduled Tour is canceled or delayed, the following protocol will be followed:

- 1st - The Woods ATV at their discretion may request you to except a 2-hour delay from the departure time allowing hazard to be resolved or for the weather to improve.
- 2nd - The Woods ATV customer will be rebooked at equal value.
- 3rd - The Woods ATV will issue a full refund back to the credit card, no cash refund in any scenario.

If you have a need to cancel or postpone your tour, you must have confirmed communications with a Woods ATV scheduling representative with notice of change, one hour or more prior to scheduled Tour departure time. Cancelation or Postponing may happen for any reason, the following protocol will be followed:

- 1st - The Woods ATV customer can choose to re-book at equal value.
- 2nd - The Woods ATV customer can choose to accept a 50% refund, The Woods ATV will issue a 50% refund back to the credit card, no cash refund in any scenario.

***No Call No Show, arriving less than 20 minutes prior to departure time, will result in an automatic cancellation of the tour with no refund.***